

A scale-up specialist with a 25-year track record of transforming product organizations—launching multi-billiondollar platforms, accelerating product led growth and building global product operating models



Experience

Executive Roles

Sinch

Senior VP of Product

Zipwhip

VP of Product

Yammer Inc.

Head of Product Management

Microsoft

Director of Product Management

Odvssev Technology Inc.

Software Design Program Manager

Cybage

Senior Business Systems Analyst

Software Engineer

Other Roles

Famspring Autism Services

Partner & Advisor

Indus Creations

Co-founder

Pradeep GanapathyRaj

Partner

About Me

Over a 25-year career spanning startups, acquisitions, and global platforms, I've consistently operated at the intersection of product, engineering, and business. From launching Office 365 at Microsoft to transforming Sinch into a product-led CPaaS leader, I've built high-performing teams, defined strategies, and driven change across organizations of every scale. I bring a bias for execution, an eye for systems, and a conviction that the best outcomes come from deep collaboration across disciplines.

Career Highlights

I've worked across the full spectrum—from early-stage startups to global enterprises—but I've always been drawn to scale-up challenges. At Microsoft, I played a key role in launching the first version of Office 365, Project Online, and helped move enterprise customers into the cloud. When Yammer struggled to find its place within Microsoft, I helped reposition the product around employee experience, focused the team on enterprise readiness, and led an effort that grew customer adoption 10x.

That experience led me to Zipwhip, a high-growth SaaS company in Seattle, where I scaled the product organization, introduced product-led growth practices, and helped set the stage for the company's \$850 million acquisition by Twilio. At Sinch, I stepped into a global leadership role spanning Customer Experience, AI, and product-led growth. I led the launch of Sinch Engage—a unified SaaS suite combining multiple acquisitions into a \$150M+ ARR business—and rolled out a cross-functional product operating model across 200+ people with a unified budget across Product and Engineering. I also played a central role in M&A, leading product due diligence and integration across deals totaling more than \$1.5 billion. Throughout, my focus has been on building the strategy, systems, teams, and execution models that enable sustainable growth and transformation at scale.

Techquity Solutions

I bring a few things to the table for Techquity clients. I've always operated at the intersection of strategy and execution-connecting vision to how things actually get built and scaled, whether that's launching a new cloud platform at Microsoft or standing up an AI capability in six weeks at Sinch. I've worked on both sides of the scale equation: helping startups grow into enterprise players and guiding large organizations to move with startup-like speed. That means I understand what it takes to move upmarket, implement product-led growth, or work with a founder CEO in a way that respects their instincts while enabling the team to scale. I also know how to make integration work-across teams, tools, and priorities-without sacrificing speed and growth. That's where I add unique value: as a hands-on technology co-pilot who's been there before, and also realizes that every situation is different.

Innovation & Impact

- Helped launch the first version of Microsoft Office 365 and its Early Adoption Program, accelerating enterprise cloud adoption.
- Repositioned Yammer to focus on employee experience within Microsoft 365, driving 10x customer growth and renewed product alignment.
- Defined Sinch's AI strategy, and accelerated execution. Up-levelled CX, Design, Product led growth across a global product portfolio.
- Built and launched Sinch Engage, a SaaS suite that unified multiple acquisitions into a \$150M+ ARR
- Scaled Zipwhip's partner and ecosystem capabilities, enabling expansion into mid-market and enterprise with 30-50% growth.

Why Techquity?

Techquity's model-deeply embedded, hands-on, and collaborative-mirrors how I've always worked. I was drawn to the people first: thoughtful, high-impact operators with humility and clarity of purpose. The co-pilot model allows me to bring the full breadth of my experience to bear alongside a trusted collective, where we learn from each other and deliver more together than we could alone.

Thought Leadership

- Championing growth mindset at Sinch, building close relationship between product and engineering.
- Multiple U.S. patents filed in the areas of distributed systems, data retrieval, workflows, cache synchronization, and program management tools.
- Consultation and contribution to Matt Lemay's book Product Management in practice
- Insights on B2B product management



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Technology problems are the hardest problems. We help you fix them.

We Can Help

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